

The AFA Life Company of the Year Awards

Categories for the Awards include the overall Life Company of the Year Awards, offered in conjunction with Strategic Insight and the Client Service Team Awards, offered in conjunction with the Beddoes Institute and riskinfo.

Summary of Awards – Winners and Finalists – 2017

Overall Life Company of the Year Awards

Categories	Winners	Finalists
<u>Risk Insurance Results</u>		
Overall Platinum	TAL Life	<ul style="list-style-type: none"> • BT Financial Group • MLC Insurance
Service Quality	TAL Life	<ul style="list-style-type: none"> • Zurich Financial Services • BT Financial Group
Term/TPD	Zurich Financial Services – Death Cover	<ul style="list-style-type: none"> • TAL Life – Life insurance Plan • AIA Australia – Life Cover Plan • OnePath Life – Life Cover Plan
Trauma	TAL Life – Critical Illness Premier Plan	<ul style="list-style-type: none"> • OnePath Life – Trauma Premier Plan • MLC Insurance – Critical Illness Plus Plan
Income Protection	CommInsure – Income Care Platinum Plan	<ul style="list-style-type: none"> • TAL Life – Income Protection Premier Plan • MLC Insurance – Income Protection Platinum Plan
Risk Product Innovation Award	Joint winners: <ul style="list-style-type: none"> • AMP Financial Services - LIF Resource Hub for advisers • MLC Insurance - Claims First cloud-based automated claims 	<ul style="list-style-type: none"> • Asteron Life– Suncorp Discovery Store for financial advisers • OnePath Life - Steps Challenge for healthier lifestyles
<u>Investment Bond Results</u>	CommInsure	<ul style="list-style-type: none"> • Centuria • Austock • Australian Unity
<u>Annuity and Income Stream Results</u>		
Overall Annuity Provider of the Year	Challenger	<ul style="list-style-type: none"> • CommInsure
Long Term Income Stream	Challenger	<ul style="list-style-type: none"> • CommInsure
Annuity & Income Stream Innovation Award	CommInsure Retire Smarter – new strategies towards a comfortable retirement	

Client Service Team Awards

Underwriting Award	Company
Winner	BT Financial Group
Finalist	ClearView
Finalist	Zurich

Claims Award	Company
Winner	OnePath
Finalist	BT Financial Group
Finalist	ClearView

BDM/Business Support Award	
Winner	ClearView
Finalist	TAL
Finalist	AMP